

Reg Charity -
1150452

Company Ltd by
Guarantee
08278766

**2024/
25**



**Builth Wells**
Community Support

**Helping People Live Healthy,
Independent Lives Within
Their Community**

01982 553004

07376 089217



ABOUT US



BUILTH WELLS COMMUNITY SUPPORT (BWCS) WAS ESTABLISHED IN 1995 AND IS A REGISTERED CHARITY. WE MOVED TO OUR GROE STREET OFFICE (PICTURED) IN 2021.

THE AIMS OF BWCS ARE TO HELP PEOPLE LIVE HEALTHY, INDEPENDENT LIVES WITHIN THEIR COMMUNITY AND TO BE A FOCAL POINT FOR VOLUNTEERING AND GENERAL INFORMATION.

WE EMPLOY A MANAGER, WHOSE ROLE IS TO RECRUIT & SUPPORT VOLUNTEERS, IDENTIFY LOCAL NEEDS AND ESTABLISH SCHEMES TO HELP MEET THESE NEEDS.

COMMUNITY SUPPORT CONTINUES TO GROW STEADILY EACH YEAR, BUT WITH THIS GROWTH COMES THE EXPECTED CHALLENGES OF ENSURING SUFFICIENT FUNDING IS SECURED TO SUSTAIN THESE DEMANDS.

WE RELY TOTALLY ON GRANTS AND DONATIONS TO FUND ALL OUR ACTIVITIES.

OUR CHARITY SHOP WAS OPENED IN 2007 AND ALTHOUGH THIS HAS BEEN VERY SUCCESSFUL, WE STILL RELY ON GRANTS AND DONATIONS TO MEET ALL OUR COSTS.

IN 2012 WE BECAME A COMPANY LIMITED BY GUARANTEE RETAINING OUR CHARITABLE STATUS.

WHO WE ARE



The Board of Trustees has overall responsibility for Community Support and ensures that the organisation complies with required legislation. Trustees attend regular meetings and training events, as well as bringing forward ideas which enable us to meet the needs of our community. All BWCS trustees are volunteers based in the community, many with years of experience working locally or with Community Support. Staff are based in our Groe Street office, and are responsible for the day-to-day management of the organisation. Cathy Warlow, our manager, has been with us since the beginning.

Our team of volunteers provide all our services.

Additionally, our team of office volunteers help out in our reception, answering phone calls, providing information and recording requests for our services.

In 2022/23 we have a team of 30 volunteers.

COMMUNITY TRANSPORT

Our volunteers use their own cars to provide transport for health care appointments. And some social This service is vital in a rural area like ours, offering a more affordable transport option for many. Passengers pay 30p/mile towards the cost of transport, with the remainder of the cost paid by BWCS funds



EVIE is our accessible electric MPV, funded by The National Lottery Community Fund Wales.

You will see Evie out and about with

our drivers and volunteers, taking you on days out with friends, to appointments, on shopping trips and delivering prescriptions.



PRESCRIPTION DELIVERY

Prescriptions are collected and organised by staff members, before being delivered by our volunteer drivers.

Prescription Delivery is provided free of charge and funded entirely by donations.



FOOD BANK

BWCS is a satellite branch of Llandrindod Foodbank.

We distribute food parcels to people in our membership area.

Parcels can be collected in person or delivered. Anyone is welcome to come to the office and self refer.



LUNCH CLUB

Lunch Club is held twice a month. It provides a hot main course, dessert, tea and coffee for £5.

Membership is open to anyone over the age of 60 who lives in Builth, Llanelwedd, Cilmery, Aberedw, Builth Road, and Cwmbach. Occasionally we have guest speakers give presentations and speak to the diners.



SHOPPING DELIVERY

This service offers members the ability to get their grocery shopping done. We take orders over the phone and by email, and send volunteers to local shops to collect the items and deliver them.



VOLUNTEERING

As well as offering volunteering opportunities within our BWCS, we also advertise opportunities for other organisations.

To find out about volunteering opportunities, or advertise your opportunities, visit our office at 1 Groe Street ,Builth Wells; or go to www.builthcs.co.uk



“

I've been proud to volunteer with and for my community over the last few years. So many people have said that our services have been a lifeline for them, and it's great to know that my work has been so beneficial

”

**Allan Taylor,
volunteer**

COMMUNITY INFORMATION FAIR



BWCS HOSTS THIS ANNUAL EVENT TO GIVE ORGANISATIONS AND SERVICE PROVIDERS THE CHANCE TO PROMOTE THEIR SERVICES AND VOLUNTEERING OPPORTUNITIES. IN ADDITION, THE EVENT IS A CRUCIAL INFORMATION RESOURCE FOR MEMBERS OF THE PUBLIC, AND IS A VENUE FOR NETWORKING AMONGST POWYS ORGANISATIONS.



What do people say?

“VERY WELL ORGANISED – WELL DONE TO EVERYONE INVOLVED!”
“GOOD ATTENDANCE FROM LOCAL COMMUNITY, AN OPPORTUNITY TO MEET NEW PEOPLE”
“USEFUL, HELPFUL AND FRIENDLY”
“ENJOYABLE MORNING, GOOD ATMOSPHERE, MADE FEW CONTACTS”
“EXCELLENT ATTENDANCE AND DIVERSE ORGANISATIONS!”



The Community Information Fair is held at Wyeside Arts Centre

CHARITY SHOP

Our shop was opened in May 2007 and continues to be a great success, thanks to the wonderful support from the community in donating and purchasing goods, and of course our fantastic Volunteers who staff the shop; sorting donations and serving customers with a smile on their faces and a cheery greeting to everyone.

The shop provides BWCS with an essential source of income as without this we would not be able to provide our services. It is also a valuable asset to our town, offering a variety of goods at reasonable prices and of course a great place to volunteer.

The shop currently has over 700 Gift Aid donors who bring items in for sale. With Gift Aid, we can claim an additional 25% on top of the sale price of each Gift Aid item.

Builth and Llanwrtyd Wells Home Support



Home Support is an early intervention & prevention service funded by Powys County Council and delivered through BWCS, providing assistance to enable people to live at home, independently and safely.

Home Support services are FREE. You may self refer if you feel you will benefit from this service.

Some of the services included in Home Support are:

- Care Line Responders 24/7/365
- Proactive wellbeing Checks
- Promotion of independence, wellbeing and healthy lifestyles
- Practical support
- Assist carers with their role
- Temporary personal and domestic support



Everyone has different needs, so we will visit you in your home to assess how we can help you or make contact with a relevant service that can.

Once registered you can use the services as little or as often as you need, but always knowing you can call upon us in time of need.



**Contact us on 01982 553647 between
9am -5pm To self refer or for more
information**

HOW CAN YOU HELP?

While BWCS receives a small amount of statutory funding from the Health Board and Powys County Council, we rely on income from our shop and other voluntary donations to enable us to deliver services. If you would like to help us continue these essential services, you can support us in a number of ways:

- Organise a Fund Raising Event in your workplace or business
- Sponsor a specific activity such as our monthly outing
- Donate on our Local Giving page - localgiving.org/builthcs
- Make a regular, small donation via Direct Debit
- Make a Direct Donation in our High Street office or shop
- Donate good quality clothing and goods to our shop, and register for Gift Aid

Leaving a gift in your will.

We understand that leaving a legacy is a very personal decision and one you will want to consider carefully in discussions with your family and any legal advisor. Leaving a gift to BWCS would help us continue to provide vital services to local people, and would be a wonderful memorial for a loved one.

All donations and support will be acknowledged (with permission) in our annual report and Groe Street office.

200+ CLUB

The BWCS 200+ club is a Small Society Lottery. The 200+Club is open to ANYONE who is 16 years and over.

An annual payment of £12 , £1 per monthly draw, will secure you a chance of winning cash prizes!

When you join you will be allocated one number for each £12 annual payment. There are 200+ numbers to be sold!

The monthly draw prizes are:

£20, £30 & £50!!

Contact us to join the 200+ Club!!



WHAT CAN YOU DO?

THERE ARE MANY WAYS TO SUPPORT BWCS

VOLUNTEER

DONATE

FUNDRAISE

JOIN THE 200+ CLUB

LEAVE A GIFT IN YOUR WILL

**IF YOU WOULD LIKE ANY MORE INFORMATION
PLEASE CONTACT US**



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