



Annual Report & Accounts 2021/22

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info@builthcs.co.uk
www.builthcs.co.uk

The logo for Builth Wells Community Support features a blue stylized roofline above the text 'Builth Wells' in green and 'Community Support' in red script.

Builth Wells
Community Support

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About Us

Builth Wells Community Support (BWCS) was established in 1995 and is a registered charity. In 2015 we became a Company Limited by Guarantee.

Our aims are to help people live healthy, independent lives within their community and combat social isolation. Our office on Builth Wells High Street also provides a focal point for volunteering and general information.

We have a team of volunteers who provide services to the Builth Wells community and the surrounding area (see membership area below)

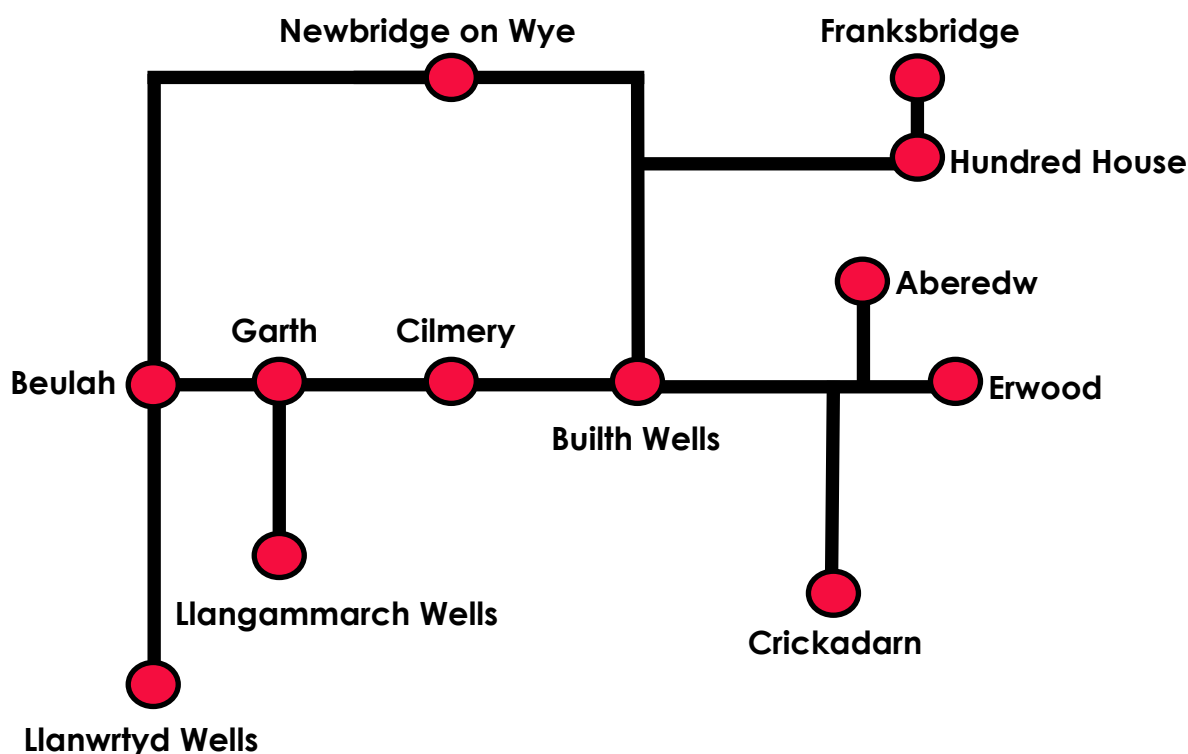
These services include the Community Car Scheme, Prescription and Shopping Delivery and a Lunch Club, as well as others .

Demand for these services continues to grow and each year we face a challenge to raise sufficient funds to meet demand.

Community Support has three main funding sources: grants, donations and funds raised in our charity shop.

With continuing reductions in statutory funding, each year we face a budget shortfall and have to raise money through donations, fundraising activities and the takings from our shop.

Membership Area



Chairman's Report

Annwyl Gyfeillion,

Whilst we are more or less back to normal we know that Covid hasn't gone away completely. For a good deal of 2021/2022 we were still working under several restrictions and as we deal mostly with elderly and vulnerable people our Volunteers are very careful and continue to isolate even now if they have been in close contact with a Covid sufferer.

Community Transport continues to be very busy and we provided all our volunteer drivers with all the necessary Covid protection and Magnetic car signs so that people are aware of who they are. Our new all electric wheelchair accessible People Carrier – Evie has been a huge bonus. I'm sure you will have seen her around town with our logo emblazoned on her sides. Evie was delivered to us last June, which caused huge excitement and a good deal of planning to get her up and running and on the road ready for duty. Two part time drivers were appointed in early July, Joanna and Steve, who have taken to the roles extremely well and are much appreciated. Both they and a few volunteers underwent intensive training and instruction on how to drive the vehicle and also on the handling of wheelchairs and people with mobility problems.

We held the official launch of Evie in September and we were very pleased to welcome Peter James Lord High Sheriff, who cut the ribbon to launch the new venture. Evie is used for shopping trips, lunch club, social outings etc as well as hospital and Doctor's visits.

We combined this event with the official opening of our office which was carried out by Gwyn Davies, Mayor of Builth Wells Town Council

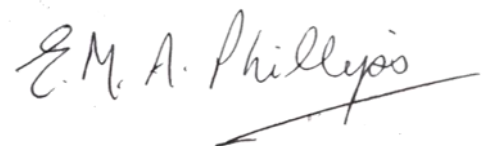
Our new office base is working well and we are more visible in the community. We continue to be a satellite for Llandrindod Food Bank and Credit Union are available to their members at our office on a Friday morning. The Rotary Club awarded us their 'Community Service Award' in recognition of all our hard work for the Community.

We started Lunch Club up again in October and twice a month we provide a home cooked hot meal. It is now held in the lovely location of the Builth Bowls Club and we are indebted to them for the use of the club and their kitchen.

Simon (Jungle) John kept us fit as many of our volunteers and staff joined him on his walk up Garth Hill to mark the 200th day, the 300th day and the final day where a huge gang of people joined him on the walk up the hill. What an incredible challenge which he completed on Saturday 12th February. What a hero, I hope you watched some of his blogs they were very good. The final total was an incredible £7383 Thank you so much for adding to our much needed coffers.

We do struggle to find volunteers and the Charity Shop is only open for half the week, so if you are at a loose end, do come and join us.

We are very pleased to introduce two new Board Members to the team, Delyth and Alan who have proved invaluable. Once again many thanks to the staff and volunteers for all their hard work – 'Ni yma o hyd' (we are still here)



Eironwy Phillips
Chairman



Who We Are

The Board of Trustees has overall responsibility for Community Support and ensures that the organisation complies with required legislation. Trustees attend regular meetings and training events, as well as bringing forward ideas which enable us to meet the needs of our community. All BWCS trustees are volunteers based in the community, many with years of experience working locally or with Community Support.

Staff are based in our Groe Street office, and are responsible for the day-to-day management of the organisation. Cathy Warlow, our manager, has been with us since the beginning.

Our team of volunteers provide all our services. Additionally, our team of office volunteers help out in our reception, answering phone calls, providing information and recording requests for our services.

In 2021/22, we had a team of 43 volunteers.

Trustees

Eironwy Phillips

Chairman

Ian Phillips

Treasurer

Delyth Hughes

David Sutherland

Allan Taylor

Andrew Cook

Resigned Oct 2021

Staff

Cathy Warlow

Manager

Ashley Offa

Administrator

Sarah Clark-Lewis

Admin Assistant

(Kickstart placement)

Stephen Harris

EVIE Driver

Joanne Nixon

EVIE Driver



Volunteering

Builth Wells Community Support relies on its team of volunteers to provide all our services. Our volunteers are drawn from all parts of our community, and help us in a range of different ways — whether by driving for our Community Car Service, cooking for our Lunch Club or working in our Charity Shop to raise funds.

Whatever you want to do, however you want to volunteer your time, Community Support can help. Volunteering has so many benefits. You can:

- Enjoy an active role in your community
- Broaden your knowledge and experience
- Meet new people and be part of a team

At Builth Wells Community Support, we work with other organisations to help them

promote their volunteering opportunities. If you or your organisation would like us to promote opportunities through our community and network, please contact us.

“I really love volunteering, meeting people and seeing the benefit it has for my community”

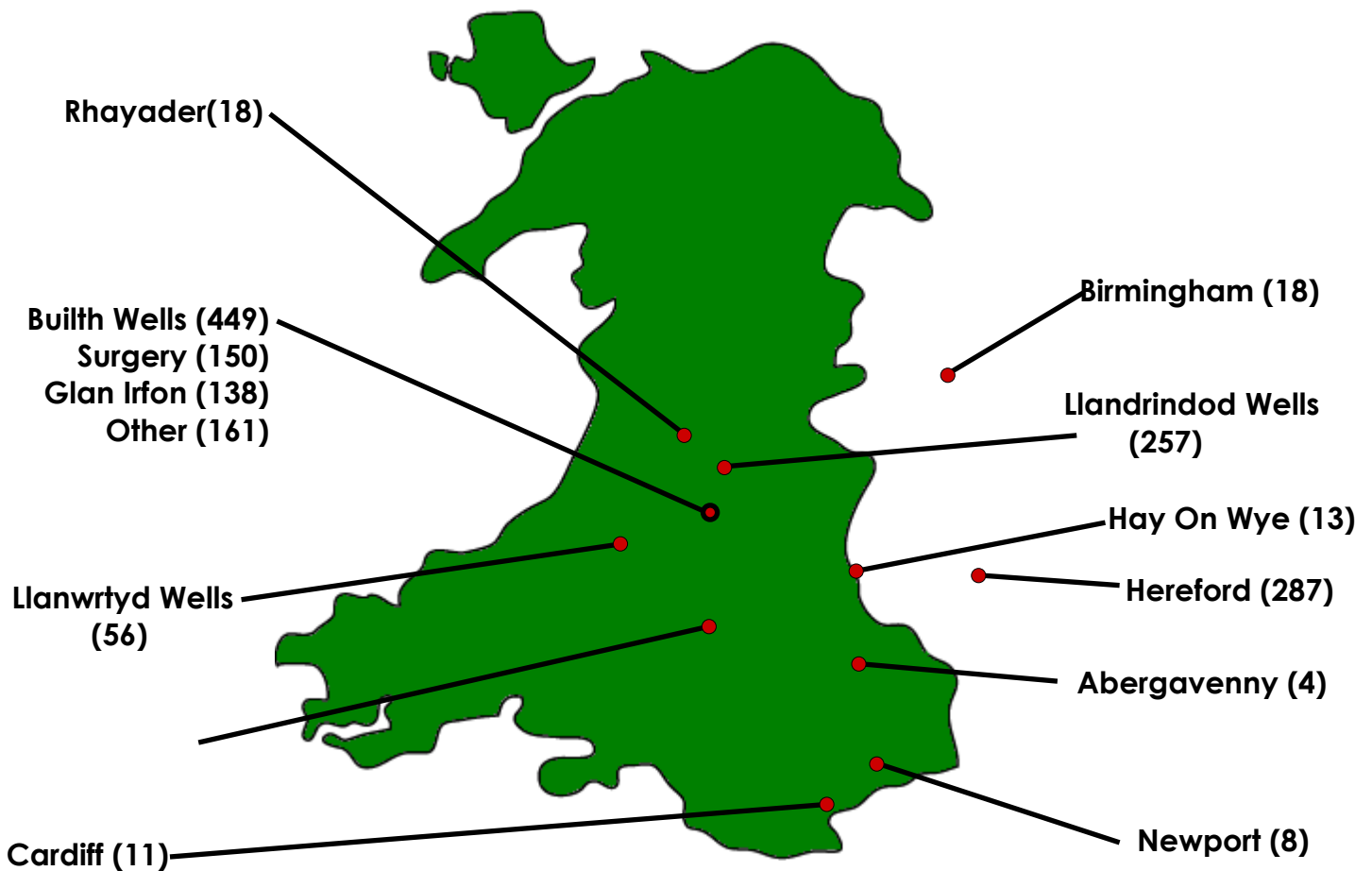
Alwen, BWCS volunteer

Community Transport

This service continues to play a very important role for people in our rural area, where public transport is not readily available or accessible.

The scheme provides transport for essential journeys. Our Volunteers use their own cars and are paid mileage expenses, passengers make a contribution to the cost of the journey and the balance of the Volunteer expenses is now funded by our own charity shop.

The map below shows the top 10 places our drivers travelled to this year. In addition to those shown, other destinations include Aberystwyth, Carmarthen, Ebbw Vale, Leominster, Merthyr, Newtown, Oswestry, Pontypool, Swansea, and Worcester



More Stats

1195	Return journeys
15	Volunteer Drivers
39729	Miles Travelled
2255	Volunteer Hours
2 Hours	Avg. journey time



Lunch Club

After a long hiatus due to Covid-19, Lunch Club returned in October 2021.

We have a new venue for lunch club, Bulth Wells Bowls Club, which provides a great atmosphere and all the diners are very happy,

Lunch Club provides a hot main course, dessert, tea and coffee for £5. There is also a fun quiz.

Each meal takes about 25 hours of volunteer time to prepare and serve. All meals are cooked entirely by volunteers. We currently have two volunteer cooks, Delyth Hughes and Alwen Lewis who oversee meal preparation. Other volunteers help out in the kitchen, or with table duties.

Lunch club occasionally has guest speakers from local organisations, who give presentations or come to have an informal chat with the diners.

For those who need transport to lunch club, this is provided by our community transport service.





In 2021 we received a grant from the National Lottery Community Fund to purchase an accessible, electric MPV and employ 2 part time drivers.

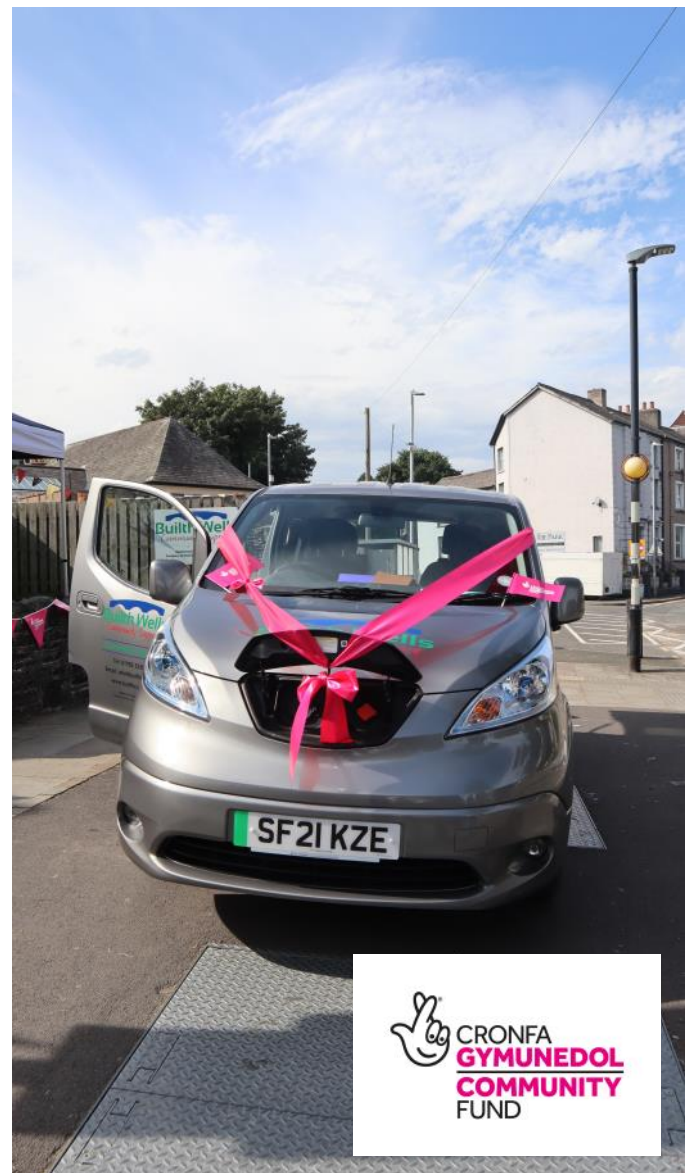
Nicknamed EVIE, this vehicle has enabled us to expand our transport provision to include more shopping and social trips, as well as helping meet demand for transport to medical appointments.

Our EVIE drivers are MiDas trained, and we are now able to offer transport to passengers who are unable to transfer from a wheelchair.

Official Launch

EVIE was officially launched in September 2021, along with the official grand opening of our new office. We were happy to welcome the Builth Wells Mayor, Gwyn Davies, High Sheriff of Powys Peter James and Joanna Maurice from the National Lottery.

We hope EVIE will be an important part of our community for many years to come!



Other Services

Community Work

As part of our important place in the community, our manager attends meetings with other organisations and statutory agencies - local and county wide to discuss developments and partnership working to ensure that our community benefits from any new initiatives.

The function room in our office is available for other organisations to use, and you can currently meet Red Kite Credit Union in our office on Fridays.

Prescription & Shopping Delivery

We have been delivering prescriptions for our members for many years. In a rural community like ours, getting to the pharmacy can be difficult if you have a disability or don't have access to a car. Prescription delivery is free and funded entirely by donations. Volunteers also pick and deliver shopping from Builth Wells Co-op for those who are unable to do so themselves. In 2021/22 we did 1120 prescription deliveries and 266 shopping deliveries

Office Support

We usually have a Volunteer helping in the office during our public opening hours as we have a steady stream of callers to the office; requests for our services, enquiries about Volunteering, Volunteers for their tasks etc. it is very varied and the Volunteers who provide office support find it interesting to see at first hand all we provide.

Foodbank

We became a satellite branch of Llandrindod Foodbank, itself part of the Trussell Trust group of foodbanks, in 2019. We work closely with Llandrindod Foodbank to co-ordinate donations and deliveries of food parcels.





Charity Shop

Our shop was opened in May 2007 and continues to be a great success, thanks to the wonderful support from the community in donating and purchasing goods, and of course our fantastic Volunteers who staff the shop.

The shop is open Thurs, & Friday 10 a.m. - 4.00 p.m. We are also open Saturdays from 10 a.m. - 1.00 p.m.

In 2021/22 the shop was run by manager Cathy Warlow, and shift supervisors Ingrid Gallagher, Sue Seed & Tricia Skyrme.

The shop provides BWCS with an essential source of income as without this we would not be able to provide our services. It is also a valuable asset to our town, offering a variety of goods at reasonable prices and of course a great place to volunteer.

We raise extra funds by claiming Gift Aid on eligible donations. In 2021/22 we raised over £5000 in Gift Aid.

The Numbers

11

**Volunteers
In 2021/22**

1350

**Volunteer
Hours**

808

**Gift Aid
Donors**



Donations & Fundraising

Jungle's Garth Hill Challenge

Fundraisers are vital to BWCS, and so we were delighted when we heard that Simon "Jungle" John had started a fundraiser for us. Jungle walked up Garth Hill in Builth every single day for a year, culminating on 12th February 2022. BWCS staff and volunteers, as well as many members of the community, joined Jungle on his walks.

In total, Jungle raised over £7000 for BWCS, which was hugely important to us, and enabled us to continue to provide our services. We held a thank you event for Jungle (pictured above) where his efforts were acknowledged by the Mayor of Builth Wells and the High Sheriff of Powys. We look forward to working closely with Jungle in the future!

Mair Main's Garden Party

We were also very grateful to another fundraiser last year. Mair Main's Garden Party raised over £1000 for BWCS, and everybody enjoyed a tour of Mair's amazing garden with homemade tea and cake. Thanks Mair!

Other Donations

We were also grateful to receive donations during the last year from everyone listed below:

Veronica Price, Rose Hamer, Ivor Williams, Anna Johannessen-Adams, Irene McCallum, Peter and Pauling Roberts, Kevin Coughlan, Lynn Witherston, NFU, John Livesey (Chat Over Chips), Patricia Prior, John and Lily Warren, Margaret Davies, Rh & J Gilbert, Matthew Ysart, Builth Wells Rotary Club, Garth Charities, Beulah Thursday Club, Cwmbach WI, Margaret Thompson

Donations were also received in memory of George Hutchins, Anne Moss and Dennis Moss

We are also extremely grateful to our monthly donors, Stella Constant, Pam Hibbert and John & Lily Warren. You can sign up as a monthly donor at the address below, which enables us to claim Gift Aid on eligible donations:

www.localgiving.org/builthcs

Treasurer's Report

Hi all,

I stepped back into post as Treasurer in October.

The accounts are healthier than previous years mainly due to COVID grants. We have been able to increase the Reserve Account to £35,000 to cover projected rising costs (as recommended by the Charity Commissioners) Some funds have also been moved to a new account, which provides a better interest rate and can be drawn down as necessary.

It is difficult to predict the future, our annual budget always shows a deficit but with the costs increasing, Shop takings and monetary Donations reducing and a lack of increase in Statutory Grants, it is likely that funds will disappear this year. We all work extremely hard to ensure all costs are kept to the minimum

We currently subsidise the passenger cost of Community Transport journeys by 20p per mile to alleviate the cost of these journeys to passengers, this may need to be reviewed if other costs increase and income decreases.

Many thanks to all the fundraisers who have helped over the year, in particular "Jungle" John who took on an amazing challenge for us. We appreciate their help and make sure we put their contributions to good use helping the Community.

Fortunately, the cost of the electric Vehicle [Evie] and the drivers, is covered by the Lottery Grant and will continue for the next 2 years.

These are difficult times and most of the problems in the future are out of our hands and are unpredictable. We will have to react accordingly.

Ian Phillips

Trustees' Responsibility Statement

The Trustees (who are also directors of Builth Wells Community Support for the purposes of company law) are responsible for preparing the Trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

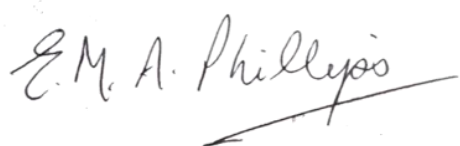
Company law requires the Trustees to prepare financial statements for each financial year. Under company law the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgments and accounting estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charitable company's transactions and disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In preparing this report, the Trustees have taken advantage of the small companies exemptions provided by section 415A of the Companies Act 2006.

This report was approved by the Trustees on 12 July 2022 and signed on their behalf by:



Eironwy Phillips
Chairman

**Builth Wells Community Support
Company Ltd by Guarantee 8278766, Registered Charity 1150452
Balance Sheet as at 31 March 2022**

	2022	2021
Tangible Fixed Assets (Motor Vehicles)	£34834	0
Current Assets:		
Cash in Bank	Current accounts	£55350
	Deposit account	£24530
Gross Assets	£127542	£79880
Net Assets	£127542	£79880
Charity Funds		
Unrestricted Funds	£92661	£79833
Restricted Funds (vehicle & member fees)	£34881	£ 47
Total Funds	£127542	£79880

The Trustees consider that the company is entitled to exemption from the requirement to have an audit under the provisions of section 477 of the Companies Act 2006 ("the Act") and members have not required the company to obtain an audit for the year in question in accordance with section 476 of the Act.

The Trustees acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and for preparing financial statements which give a true and fair view of the state of affairs of the company as at 31st March 2022 and of its net resources expended for the period in accordance with the requirements of sections 394 and 395 of the Act and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the company.

The financial statements have been prepared in accordance with the provisions applicable to small companies within Part 15 of the Companies Act 2006 and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).

The financial statements were approved by the Trustees on 12th July 2022 and signed on their behalf, by:



Eironwy Phillips
Chairman

BUILTH WELLS COMMUNITY SUPPORT

Business Main Office Account 1st April 2021 - 31st March 2022

Opening Balance 01/04/2021

Opening Balance	38,653.22		
Outstanding Income	0.00		
less outstanding cheques	0.00 D		
Actual open Balance 01/04/2021	<u>38,653.22</u>	Opening Balance	<u>38,653.22</u>

Income

P.C.C. Transport Core Funding	2,972.16		
Powys LHB Funding	1,381.38		
Powys CC Annual Revenue Grant	2,719.80		
Transport P[t] LHB Core funding	3,043.00		
Builth Wells Town Council Grant	3,000.00		
Clothworkers Foundation Grant	10,000.00		
Pobl Trust Grant	1,000.00		
Donations	9,837.08		
Kickstart	13,107.50		
200+ Club	1,908.00		
Lunch Club	1,097.01		
Jungle's Garth Hill Challenge	5,273.88		
Misc	189.23		
Local Giving Monthly Donations	562.50		
		Total Income	56,091.54

Transfer in from Reserve Account	24,563.81		
Transfer from shop account	40,000.00		
		Total Transfers	64,563.81

120,655.35
159,308.57

Expenditure

Staff costs	50,132.61		
Kickstart Placements	8,542.44		
Rent	6,000.00		
Heat, Light, Water	1,420.49		
Telephone & Broadband	398.49		
Office costs	1,897.36		
Petty Cash	100.00		
Training	19.99		
Insurance	1,117.23		
200 Club	1,300.00		
Advertising and Publicity	264.00		
Equipment	551.99		
Miscellaneous	1,580.29		
EVIE	976.71		
Lunch Club	820.88		
Lunch Club Transport	45.00	Total Expenditure	75,167.48

Transfers to Transport	5,250.00		
Transfers to Lottery	500.00		
Transfers to Reserve	65,000.00	Total Transfers	70,750.00

145,917.48

Closing Balances 31/03/2022

Current Account	13,391.09		
Outstanding Income	0.00		
less unrepresented cheques			
	<u>13,391.09</u>	Closing Balance	<u>13,391.09</u>

159,308.57

Examined and found to be correct

Treasurer *Jan King* date *2/7/22*

CHRISTOPHER KENARICK Examiner *Cristy W Keenan* date *7/7/2022*

BUILTH WELLS COMMUNITY SUPPORT

Business Shop Account

1st Apr 2021 - Mar 31st 2022

Opening Balance @ 1/4/2021

Current Account 15,833.18

less unrepresented cheques

total 15,833.18

Opening Balance 15,833.18

Income

Sales Cash 13,067.62

Sales Card 10,164.47

Textile Recycling 803.70

Gift Aid 5,287.44

Ebay 12.34

Grants 2,000.00

Insurance 6,457.00

Total 37792.57

53625.75

Expenditure

Refuse collection 744.78

Rent / Rates 5,200.00

Heat, Light, Water 1,026.32

Office costs 98.34

Cybertill 1,315.23

Card Charges 181.69

Equipment 65.00

Miscellaneous 29.99

Total 8661.35

Transfer to main account 40,000.00

Transfers Out

Total 40000.00

Total 48,661.35

Closing Balances @ 31/3/2022

Current Account 4,964.40

less unrepresented cheques

total 4,964.40

Total 4964.40

53625.75

Examined and found to be correct

Ian Phillips (treasurer)



Date

7/7/22

Chris Kendrick (examiner)



Date

7/7/2022

Builth Wells Community Support

Transport Account

Income and Expenditure: 1/4/21 - 31/03/22

Opening balance @ 1/4/21		863.39
Income		
Transport charges	1,327.62	
Donations	725.70	
Membership Fees	1,705.00	
Lunch Club Transport	92.00	
Total Income		3,850.32
Transfers In		
Net transfers from office a/c	5,250.00	
Total Transfers In		5,250.00
		<u>9,963.71</u>
Expenditure		
Volunteer drivers' expenses	9,244.15	
Insurance	106.69	
Total Expenditure		9,350.84
Balance at 31/03/22	612.87	
Unpresented cheques	0.00	
Closing balance		612.87
		<u>9,963.71</u>

Examined and found to be in accordance

Ian Phillips Treasurer Ian Phillips Date 7/7/22

Christopher Kendrick Examiner Christopher Kendrick Date 7/7/2022
(Independent Accountant)

BUILTH WELLS COMMUNITY SUPPORT

LOTTERY Account **1st April 2021 - 31st March 2022**

Opening Balance 01/04/2021

Opening Balance	0.00		
Outstanding Income	0.00		
less outstanding cheques	0.00 D		
Actual open Balances: 01/04/2021	<u>0.00</u>	Opening Balance	<u>0.00</u>

Income

Lottery Grant	62,693.00		
Transport Charges	1,973.20		
		Total Income	64,666.20

Transfers

Startup transfer from office	500.00		
		Total Transfers	500.00

Total	<u>65,166.20</u>		
			<u>65,166.20</u>

Expenditure

Staff Costs	9,861.42		
Phone	40.92		
Training	805.00		
Miscellaneous	226.40		
Publicity	686.00		
Vehicle Payments	43,543.00		
Insurance	1,306.45		
Transfers	0.00		
		Total Expenditure	<u>56,469.19</u>

Closing Balances 31/03/2022

Current Account	8,697.01		
Outstanding Income	0.00		
less unrepresented cheques			
	<u>8,697.01</u>	Closing Balance	<u>8,697.01</u>

65,166.20

Examined and found to be correct
Ian Phillips

Treasurer *Ian Phillips* date 7/7/22

Chris Kendrick

Examiner *Chris Kendrick* date 7/7/2022

BUILTH WELLS COMMUNITY SUPPORT

VIRGIN Reserve Account

1st April 2021 - 31st March 2022

Opening Balance 01/04/2021

Opening Balance	24,548.51
Outstanding Income	0.00
less outstanding cheques	0.00 D
Actual open Balance: 01/04/2021	<u>24,548.51</u>

Opening Balance 24,548.51

Income

Interest	15.30	Total Income	15.30
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Total 24,563.81
24,563.81

Expenditure

Account Balance Transfer to office acc	24,563.81	Total Expenditure	<u>24,563.81</u>
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Account Closed 17/12/21

Closing Balance 0.00

24,563.81

BUILTH WELLS COMMUNITY SUPPORT

REDWOOD BANK Reserve Account

1st April 2021 - 31st March 2022

Opening Balance 02/03/2022

Opening Balance	0.00
Outstanding Income	0.00
less outstanding cheques	0.00 D
Actual open Balance: 01/04/2021	<u>0.00</u>

Opening Balance 0.00

Income

Transfers in	65,000.00	Total Income	65,042.58
Interest	42.58		

Total 65,042.58
65,042.58

Expenditure

Closing Balance 31/3/22 65,042.58

65,042.58

Examined and found to be correct
Ian Phillips

Treasurer

date

7/7/2022

Chris Kendrick Accountant

Examiner

date

7/7/2022

Jan Pung
Christopher Kendrick



Section A

Independent Examiner's Report

Report to the trustees/directors/members of

Charity Name

BUILTH WELLS COMMUNITY SUPPORT

On accounts for the year ended

31/03/2022

Charity no.:

1150452

Company no.:

8278766

Set out on pages

15-20

(remember to include the page numbers of additional sheets)

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31/03/2022.

Responsibilities and basis of report

As the charity's trustees of the Company (who are also the directors of the company for the purposes of company law), you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ("the 2006 Act").

Having satisfied myself that the accounts of the Company are not required to be audited for this year under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ("the 2011 Act"). In carrying out my examination, I have followed the Directions given by the Charity Commission (under section 145(5)(b) of the 2011 Act).

Independent examiner's statement

~~[The company's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of [insert name of applicable listed body]]. Delete [] if not applicable.~~ ACCA

I have completed my examination. I confirm that no material matters have come to my attention (~~other than that disclosed below~~) which gives me cause to believe that:

- accounting records were not kept in accordance with section 386 of the Companies Act 2006; or
- the accounts do not accord with such records; or
- the accounts do not comply with relevant accounting requirements under section 396 of the Companies Act 2006 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination; or
- the accounts have not been prepared in accordance with the Charities SORP (FRS102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

** Please delete the words in the brackets if they do not apply.*

Signed: Christopher Kendrick Date: 7/7/2022

Name: CHRISTOPHER MICHAEL KENDRICK

Relevant professional qualification(s) or body (if any): ACCA

Address: TREGANU, BROADWAY,
LLANARINDOD WELLS
LD1 5HT

Section B Disclosure

Only complete if the examiner needs to highlight material matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.

Can you help?

You Can Support BWCS in many ways:

Volunteer

Donate

Fundraise

Join the 200+ Club

Leave a Gift in Your Will

To find out more about how you can get involved:

Call us on 01982 553004

Go to our website at www.builthcs.co.uk

Or pop into our office at 1 Groe Street, Builth Wells

You can donate to us at www.localgiving.org/builthcs



Reg Charity 1150452

Company Ltd by Guarantee 08278766